ePermitting: Water Well Contractors Guide

St Johns River Water Management District

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Overview

The Water Well Contractors Guide will assist a new and experienced user with the St Johns River Water Management District's ePermitting system. This guide demonstrates how to apply for a Water Well Contractor's license, renewing the license, applying for well permits, submitting well completion reports online and more.

To use the Well Contractor License and Water Well Construction Permitting module of the District's ePermitting system, you need to have an online account. That account also needs to be associated with a valid Well Contractor License number. This guide will also demonstrate how one or more ePermitting accounts can be associated with one or more licenses, even if some of the account holders do not have a Water Well Contractor's license.

This may be necessary for a company that has many individuals with contractor licenses, but one or a few employees that are responsible for submitting well permit applications and completion reports for all the water well contractors in the company.

> **Note:** All ePermitting accounts, that need to perform any online transactions in the ePermitting system on licenses or well permit applications, must be associated with at least one license. The account holder will only be able to do online work for the license or licenses that the account is associated with.

Access St Johns River Water Management District's ePermitting system using one of the following method:

➢ follow the permitting links on the District's main website at www.nwfwater.com, or
➢ use the https://permitting.sjrwmd.com/nwepermitting/ link directly.
➢ The recommended browser for ePermitting is Google Chrome, but will work in other browsers too.

Creating a new ePermitting user account

For a user that does not have an ePermitting account yet, whether it is for a newly licensed Water Well Contractor or a new employee that needs access to submit applications and completion reports for one or more licensed contractors, follow the steps below to create an ePermitting account.

1. Click on the Create Account link.
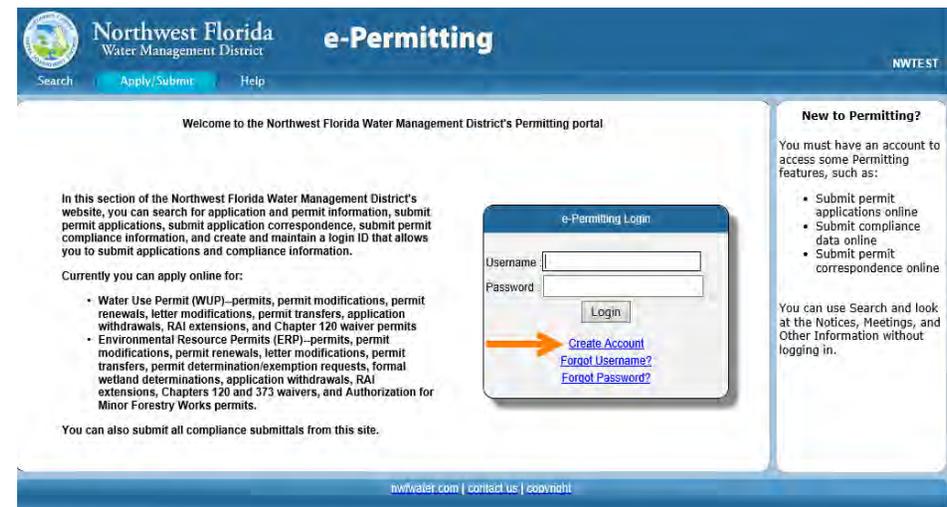
2. Enter your name, address and contact information.

3. Create your user name.

4. Create a password.

Note:
- ★ The red asterisks indicate required fields
- ➤ Keep your user account name simple and make it something you will remember.
- ➤ There are no special requirements for your password.

5. Read through the electronic agreement and make sure you scroll to the bottom and check the box "I agree to the above".

6. Check the 'I am not a robot' checkbox. When the Captcha instructions appear, follow the instructions to complete the verification.

7. Click the Submit button.

✓ A confirmation page will be displayed when the account has been created successfully and you will also receive a confirmation email. You should now be able to log into your new account with the username and password you've created.

Note: The new account is not associated with a Water Well Contractor License yet. Associating an ePermitting account with a Contractor License is covered further down in this guide.

ePermitting User Dashboard

Dashboard is the home page of your ePermitting account and will allow for tracking of application progress. This section provides an overall look at what the typical dashboard of an ePermitting account, which is associated with more than one contractor license, will look like.

> ➤ At the top right side of the page, it will display the name and the username of the person that is currently logged in.
> ➤ There are a few menu options across the top that will be discussed further down in this guide.
> ➤ There are three panels on the dashboard that lists applications based on the stage of the application:
>   • **Draft Applications**
>   This panel lists all the applications that were started and saved but have not been submitted to the District yet.
>   • **Pending Application**
>   This panel lists all applications that have been submitted to the District but have not been issued yet.
>   • **Processed Applications**
>   This panel lists all applications that have been issued within the last 3 months or that still have compliance submittals outstanding.
> ➤ The Role column in all three panels indicates whether the application has been entered by the current account, or one of the other ePermitting accounts that are also associated with the same contractor license(s) that this account is associated with. For the current account that is logged in, the applications entered by this account will show 'Submitter', but when other associated accounts entered the application, it will show 'Associate' in this column.
>
> ePermitting account associations to one or more contractor license are important for the Contractor License and Water Well Construction modules of the system and will be covered further down in the guide.

Draft Application Panel

➢ This panel lists applications that have been started by this account, or associated accounts, but are still in progress of being captured completely before it is submitted to the District.

➢ On the right side of the panel, there are three icons that may be available to use.

- The Edit icon (paper and pen icon) allows the user to open the draft application and continue editing and submitting it, even if another associated (role = Associate) account started the application.
- The Delete icon (the red X icon) will only be available for draft applications that this account (role = Submitter) started. This account is not able to delete any of the draft applications that another account started.
- The More Actions icon (three dots icon) lists all available actions that can be taken on the draft application, which is:
    - View Attachments – to view all documents that may have been attached to the draft application.
    - View/Print Application – to view or print the draft application
    - Copy Application - to make a copy of the draft application. This is handy when multiple well applications need to be submitted in the same area or for the same area. The copied applications can then be edited to make the necessary changes in location and other values where needed.
    - The Edit and Delete Application options are also added to this list but are already available directly on the panel via the two icons.

Pending Applications Panel

> ➢ This panel lists applications that have been submitted to the District by this account, or associated accounts, and are still pending at the District.
> ➢ The Application# column list the application number that has been assigned to the application when it was submitted and when clicked on, will open the ePermitting project window with more information regarding this application along with all the documents that has been added to this application. Keep in mind that documents submitted for a project will only be visible in this project window the following day.
> ➢ The Stage column will, in some cases, list the reason why the application is still pending, e.g. when the District is waiting for an RAI Response or payment from the contractor, or whether the District is just reviewing it.
> ➢ The RAI column will have a 'Pending' link if the District has sent a request for additional information to the contractor. By clicking on this link, the user will have the option to submit the response. Once the response is submitted the Pending link will disappear.
> ➢ The dollar sign column is an indication that payment has been submitted to the District (green dollar icon) or that all or part of the fee is still outstanding (red dollar icon). By clicking on the icon, payment can be made online using a Credit Card, Debit Card or electronic check.
> ➢ The More Actions icon (three dots icon) list all available actions that can be taken on the pending application, which includes:
>   • Exemption Request – allows you to request an exemption based on certain conditions.
>   • Withdraw Application – allows you to notify the District that you no longer need the permit and wish to withdraw it.
>   • Add Documents – allows you to submit additional documents to the District for the relevant application.

- Copy Application – this action will make a copy of the pending application and save it as a draft application that will show up in the Draft Applications panel. This may save time when a new application, that is similar to the pending application, is needed.
- View/Print Application – to view or print the pending application
- The Pending RAI and Pay actions provides the same functionality as the relevant icons that are on the panel already.

Processed Applications Panel

> This panel lists permits that have been issued by the District for the licenses that this account is associated with. The Permit# column list the permit number that has been assigned (which is the same number as the original application number) and when clicked on, will open the ePermitting project window with more information regarding this application along with all the documents that has been added to this application.
> The Items column consists of red, blue or green hyperlinks indicating the number of compliance submittal items that are due (in blue), overdue (in red), or have already been submitted (in green). When the user clicks on any of the hyperlinks, it will take them to the Compliance Submittal List page. This page lists all the compliance submittal items, such as Completion Reports, Video Log, Start of Work or Start of Grout Notifications, etc., that are required based on permit conditions. This option will be discussed in more detail further down in this guide.
> The bell icon indicates that the contractor is required to notify the District 24 hours in advance when construction or work on the well will start, or when grouting will start. (Start of Work Notification or Start of Grout Notification items). The user can click on this

icon to notify the District of the date and time that the relevant action will be performed. This option will be discussed in more detail further down in the guide.

➢ The More Actions icon (three dots icon) list all available actions that can be taken on the pending application, which includes:
- Exemption Request – allows you to request an exemption based on certain conditions.
- Extension Request – allows the user to submit a request to extend the duration of the permit.
- Modification Request – allows the user to submit a modification, repair or abandonment permit application request of the same well that is associated with the permit.
- Transfer Owner Request – allows the user to transfer the application to a new parcel or owner than what the original permit was issued for.
- Transfer License Request – allows the user to transfer the permit to another contractor.
- Start of Work Notification – allows the user to notify the District when work will start on the well.
- Grout Notification – allows the user to notify the District when grouting will start.
- Copy Application – this action will make a copy of the permit and save it as a draft application that will show up in the Draft Applications panel. This may save time when a new application, that is similar to the permit, is needed.

Accessing WWC Services

To access all the services that are available for Water Well Contractor Licensing and Water Well Permitting, follow the steps below.

> ➢ Click on the Apply/Submit menu option.

This menu is used to apply for applications, submit additional documentation, submit compliance, and to manage license information.

The page has three service menus.
- ❖ ERP Services for Environmental Resource Permit applications
- ❖ CUP Services for Consumptive Use Permits applications
- ❖ WWC Services for Water Well Construction and Contractor License applications

> **Note:** Water Well Contractors only need to use the WWC Services area.

For ePermitting accounts that are not associated with a contractor license, only two options are available:
- New license application
- License Association Request

This option is only available when the ePermitting account is not yet associated with a Well Contractor License.
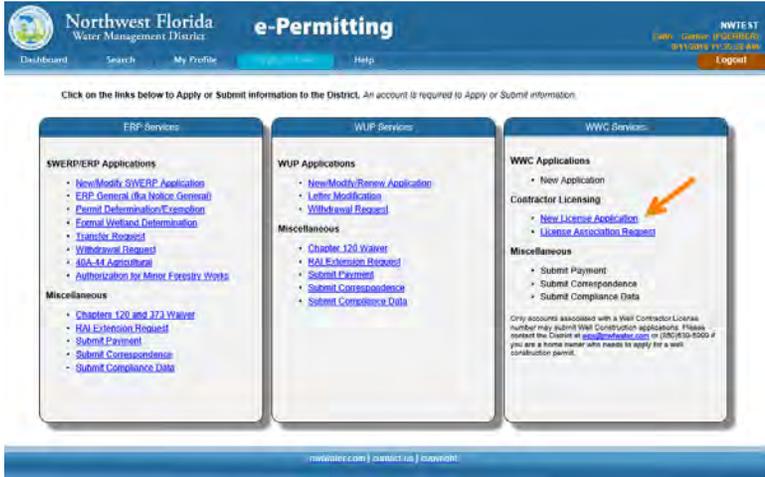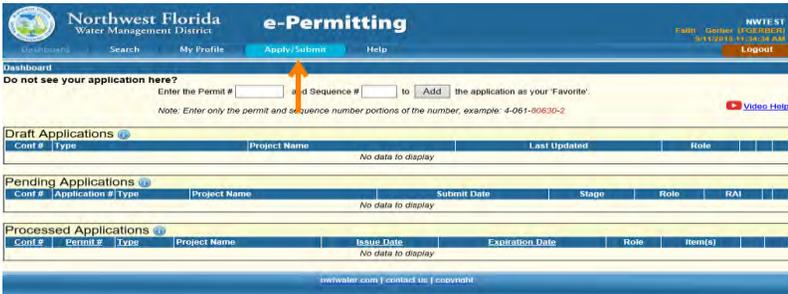
Applying for a Water Well Contractor's License

When the New License Application option is selected, it will open the Well Contractor License application page.

- The red dots on the tabs indicates that required information on the page is missing.
- Each page can be selected by clicking on the tab, or by clicking Next or Previous at the bottom of each page.

Follow the steps through the pages below to complete the application:

Contact Info Page

1. Review and correct the Name, Address and contact information that is populated from the information on the user's ePermitting account.
   - The First, Middle and Last Name will be used on the licensed card. (Sr, Jr, I, II or III suffix should be added to the last name box, if applicable)
   - The preferred name is optional and may be entered if you go by another name, ex. William Smith may prefer to be called Bill Smith.
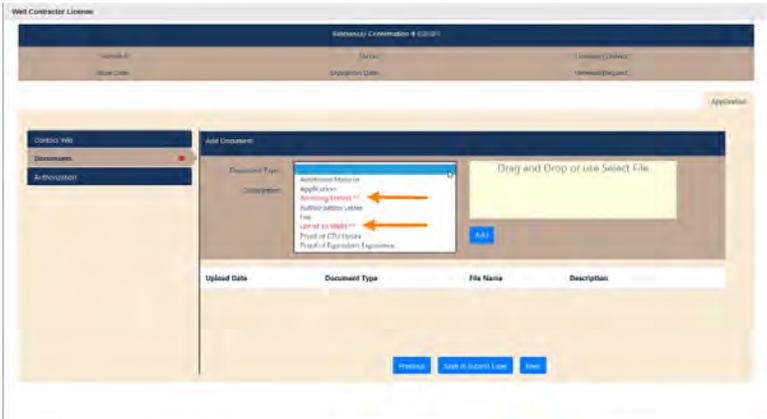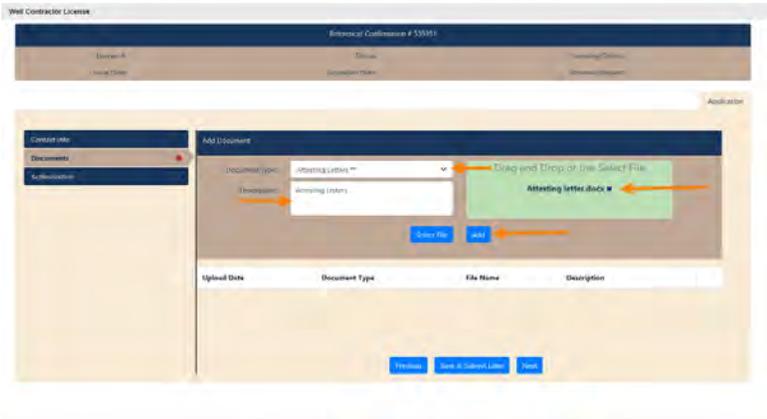
2. Click Next.

Documents Page

This page is used to add supporting documentation.

In the dropdown list, there are 2 documents that are listed in red, which indicates that it is required to submit online.

- ➢ Attesting Letters
- ➢ List of 10 Wells

3. Select the document type.

4. Provide a brief description

5. Either drag and drop the file into the yellow box, or click select file to open the file explorer to locate and attach the document. When the document is ready to be added, the yellow box will turn green.

6. Click the Add to List button to add the document to the list.

7. Once the document is attached, it will show up in the table below.

8. After attaching both documents, click Next to continue.

When both the contact info and the documents pages have been completed, proceed to the authorization page.
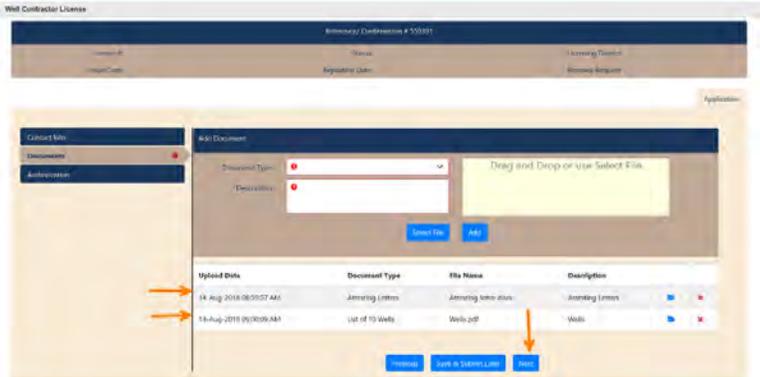
> **Note:** If the application cannot be completed in one sitting, use the Save and Submit Later button. This will save the work and allow for editing and completion on a later date.

Authorization

9. Add any comments in the Comment box that pertain to the application.

10. Read through the agreement, then click the box next to "I agree to above statement"

11. Click Submit Now
    This will submit your application to the District.
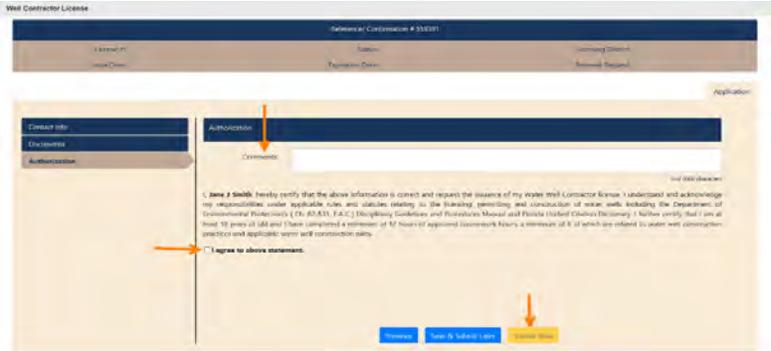
Confirmation and Payment Options

➢ A confirmation number is displayed along with the option to print your application.

➢ There are two payment options:
  • Pay Later.
    When this option is selected, the system will return to the dashboard. Note that the license will not be issued until payment has been received in full, by the District.

  • Pay Now
   When this option is selected, the payment process is started.

> **Note:** Once the application has been reviewed and the applicant has met all other licensing conditions of Chapter 62-531, FAC, the applicant will be notified that they are qualified to take the State of Florida Water Well Contractors License Exam. A time and date shall be arranged for examination at any of the four District Service Centers. The contractor exam consists of 150 multiple choice, true and false, and fill in the blank questions. The applicant shall be provided three (3) opportunities to take and pass the examination.

Once the application has been processed and either approved or denied it will disappear from the dashboard. The District will provide notification of their decision via email and/or mail.

Payment Processing

When the Pay Now option is selected on the confirmation page of any application, follow the steps below to complete the payment process:

1. Select the payment method.

2. Enter the payment amount.

3. Click Pay Now
   The system will redirect to the Official Payments website for processing of the payment.
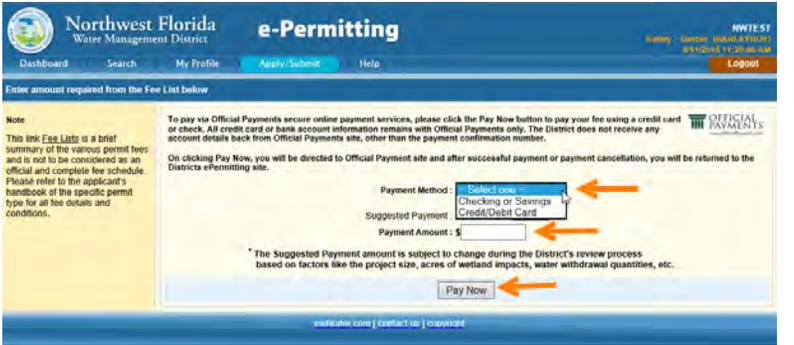
Official Payment Website

4. Enter the payment information as prompted.
5. On the last page, click on the Continue button to return to the ePermitting payment confirmation page where the bank transaction number, and the application confirmation number is displayed.
6. Click on the Continue button to return to the Dashboard.
   The license application will list under the Pending Application panel on the Dashboard.
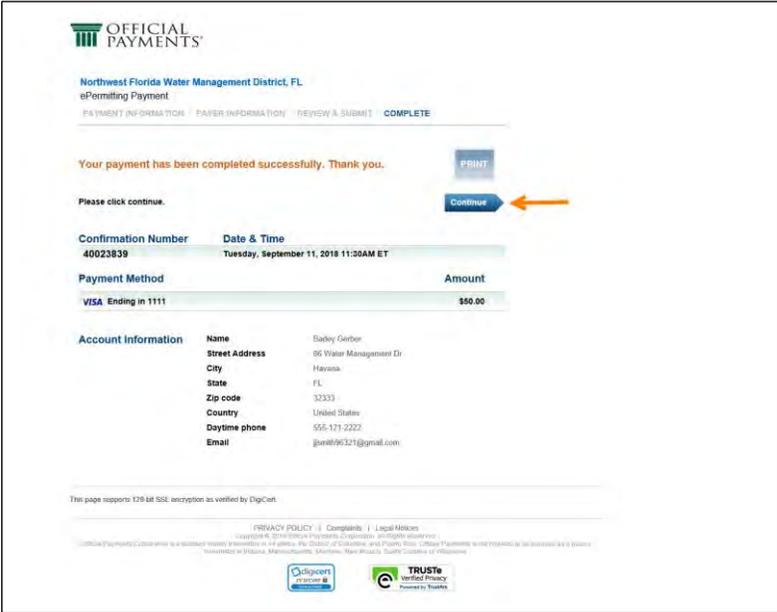
License Association Request

This option is used to associate an ePermitting account with an existing contractor license.

1. Navigate to the WWC Services under the Apply/Submit menu.

2. Select License Association request.

3. Enter the license number of the Water Well Contractor that the ePermitting account needs to be associated with, in the box.

4. Click Lookup.

6. Once the information populates, verify this is the contractor needed for the association.

7. Click Submit.

- A confirmation page is displayed.
- There is no payment required for an Association request.

8. Click the Close button to return to the Dashboard.

The Association request will show up on the Pending Panel of the requester's Dashboard.

It will disappear when it is accepted or rejected by the contractor. The requester will be notified via email whether the request was excepted or not.

License Association: Example

- Owner of "John Doe Drilling Inc.": Barley Gerber

- Daughter and Admin Assistant to Barley for "John Doe Drilling Inc.": Faith Gerber

- Licensed contractor and Son of Barley for "John Doe Drilling Inc.": James Gerber

Barley, as the owner of the company, needs to see all the applications for his Company. Barley requested associations, with his son, James to see his permit applications and sometimes pay for his own or James' applications.

Barley's daughter is the admin assistant who enters permit applications, well completion reports and pays for the projects for both Barley and James. Therefore, she requested her ePermitting account to be associated to both Barley and James' licenses.

> Note: Any ePermitting account associated with one or more licenses will see all applications for the associated licenses and can modify and submit applications started by other associates.

➢ Barley's Dashboard.
  Associate to James' license

➢ Faith's Dashboard
  Her account is associated to Barley and James'
  licenses

➢ James's Dashboard
Barley's son, who's account is not associated with Barley's license. He will see the applications submitted by himself and those that Faith entered for his license.

Notes and Questions

Licensed Contractor Accounts

The WWC Services area will have more options for an ePermitting account that is associated with a one or more Water Well Contractor licenses.

License Profile

- ➢ Licensed Water Well Contractors can manage their license information online and accept or reject requests for ePermitting account associations with their license.

  To modify and manage ePermitting accounts associated with your license, follow the steps below:

1. On the Dashboard, click the Apply/Submit menu.

- ➢ Under the WWC Services area, locate **License Profile**.

2. Select (Primary) – This is your license profile. Items below are Associated accounts, information there cannot be changed.
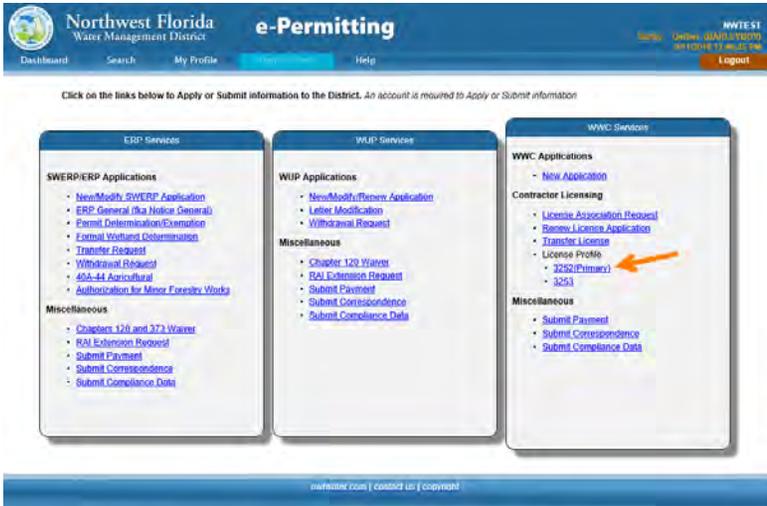
Contact Info Page

> The Well Contractor License page will open
> The License status and other information is displayed at the top

> The License Profile page will show the current address and contact information of the Contractor.

3. Modify any of the contact information as needed.
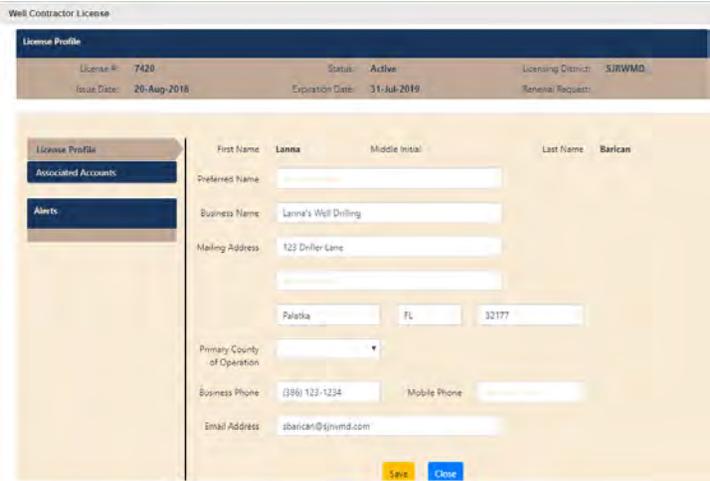
Associated Accounts Page

- ➤ The Associated Accounts page, will list all the ePermitting accounts associated with this license. It will also list the association requests that has not been approved or rejected yet

4. Click on the Associated Accounts page to see which ePermitting accounts has made a request for association.

5. The licensee can either accept or reject the request. Whatever option is selected, the requester will be notified via email.

6. Delete any account associations that is no longer valid, e.g. when an employee no longer works for the business.
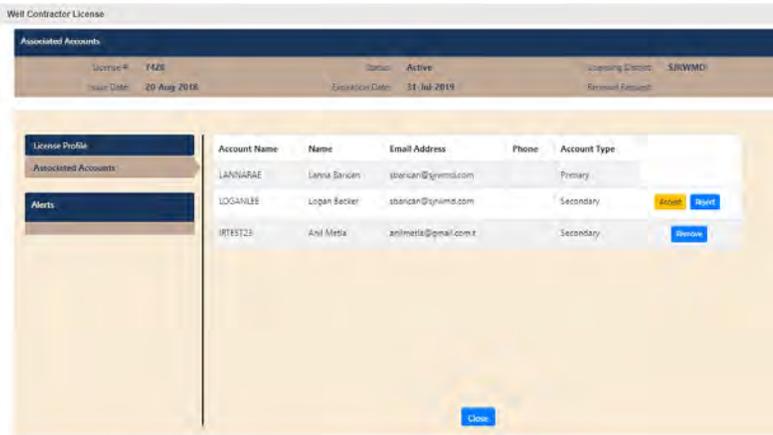
Note: An ePermitting account can only be the primary account of one license but, can be associated to other licenses as a secondary account. The primary ePermitting account association should be to the ePermitting account or the Water Well Contractor him or herself, since this primary account would be the only account that can modify the license profile, apply for license renewals, or approve and remove other account associations.

- ➤ The Alerts area will show messages regarding any outstanding or overdue completion reports for this license.

Renewing a Water Well Contractor License

➢ To renew a Water Well Contractor's license, the account holder must be the primary account of the license.

1. Under the WWC Services menu, select Renew License Application.

   • There are two pages that have required information. They are identified by the red dot.

License Info Page
   • The contact information is auto populated with your license profile information.

2. Modify any of the contact information if applicable.

3. Click Next to continue.
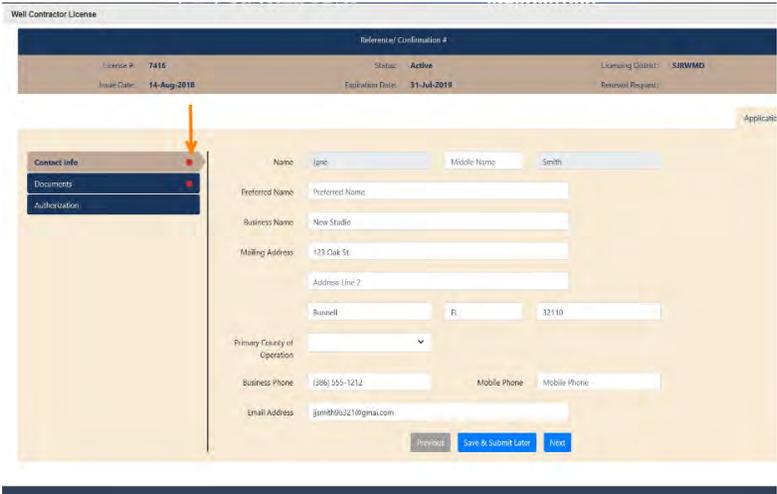
Documents Page

➢ This page is used to add supporting documentation.

➢ Proof of CEU Hours is required the only document that is required to be submitted with the renewal application.

4. Select the CEU Hours document type from the dropdown list.

5. Add a brief description.

6. Select the file or drag and drop it into the box.
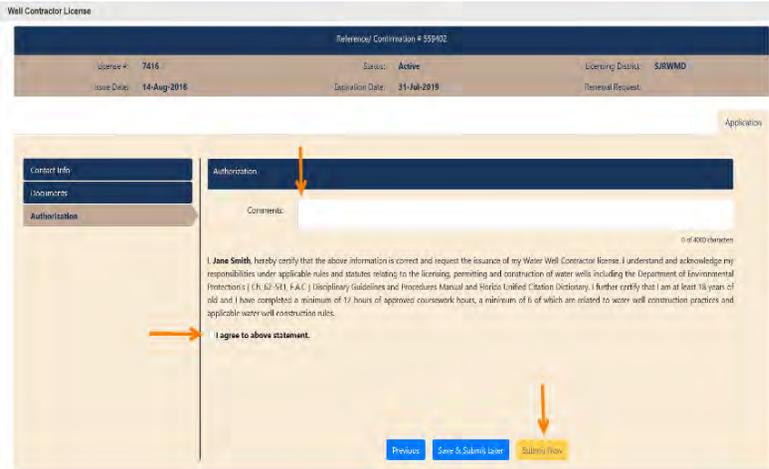
7. Click Add to List.

- Repeat steps 1 through 4 for any additional documents.

- All attached documents will show in the list.

5. Click Next.
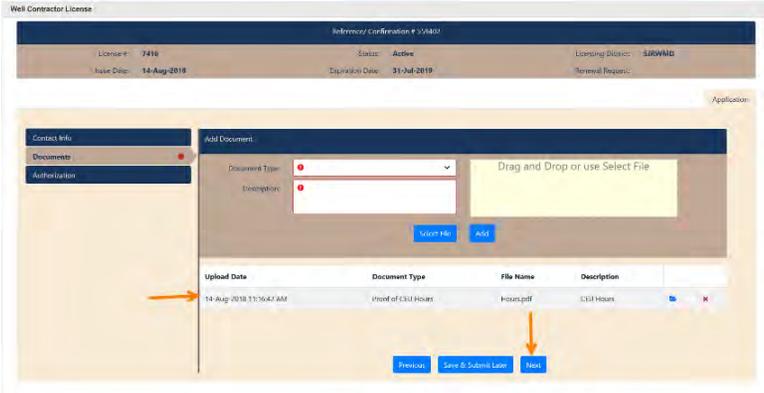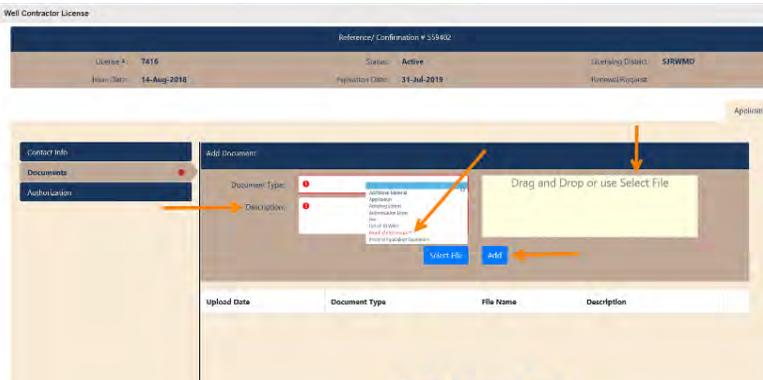
Authorization Page

6. If there are any comments to be added, enter them in the Comments box.

7. Read the authorization statement and check the box next to "I agree to above statement".

8. Click Submit Now.

Confirmation and Payment Options

A confirmation number is displayed along with the option to print your application.

There are two payment options:
1. Pay Later.
   When this option is selected, the system will return to the dashboard.

2. Pay Now
   When this option is selected, the payment process is started (See the Payment Processing chapter earlier in this guide.)
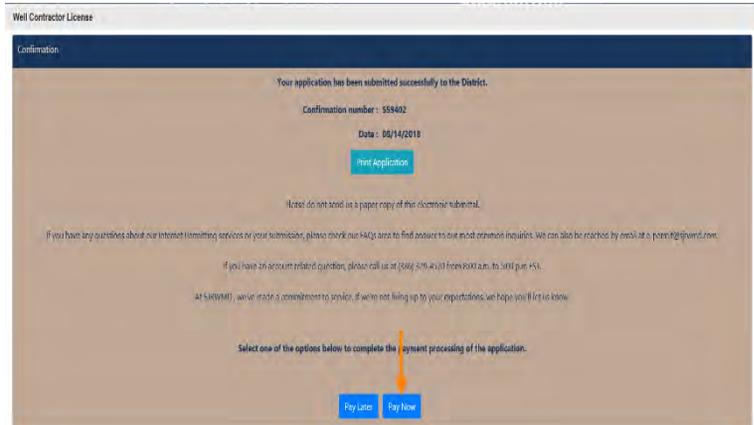
Note: The License Renewal application will not be issued until full payment has been received by the District

Transfer License

➢ If a Water Well Contractor moves to another area that falls within a different District than the one where his/her license has been issued or last renewed, the Transfer License option can be used.
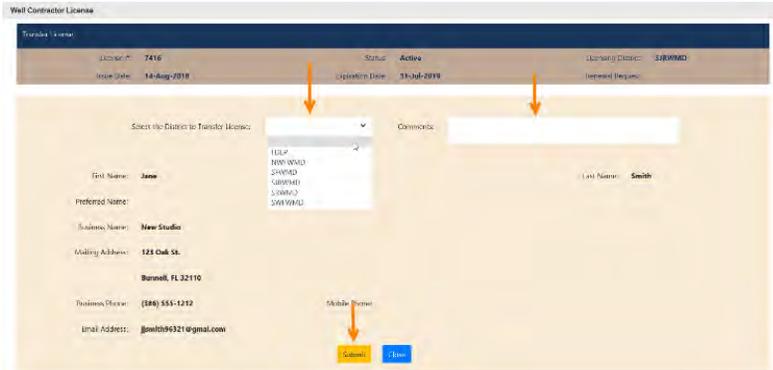
1. Select Transfer License from the Apply/Submit menu
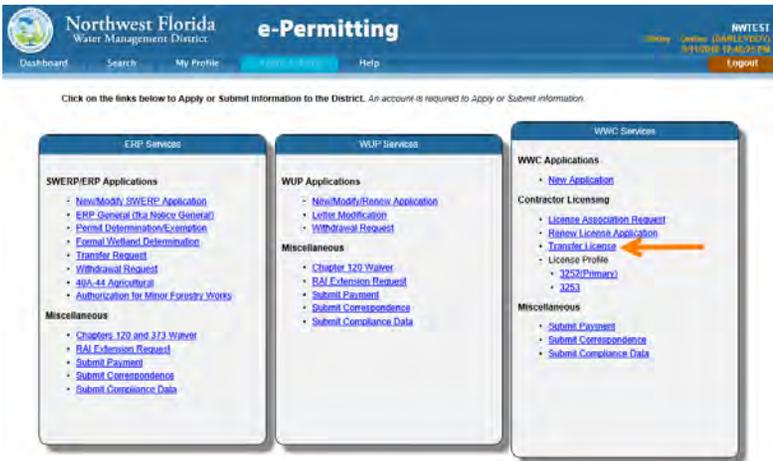
2. Select the District to Transfer to, from the dropdown list.

3. Add comments if needed.

4. Click Submit

➢ No payment is required for a transfer.

Note: To continue with online WWC transactions at the new District, an ePermitting account must be create at the agency where the license was transferred to.

Notes & Questions:

Water Well Application

➢ To apply for a Water Well Application, the account must be associated with one or more licenses.
➢ Follow the steps below to apply for a water well application.

1. From the Apply Submit menu, under WWC Services, select New Application
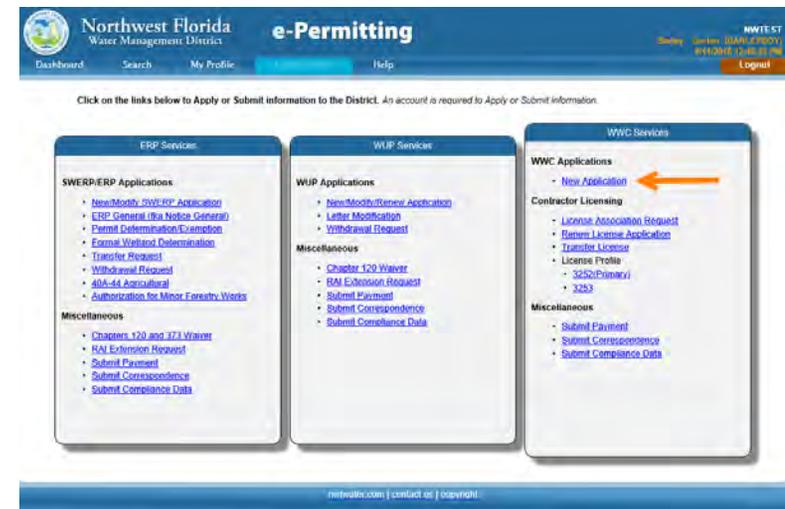
Initial Popup Pop-up Page

2. Enter the basic information regarding the well application.

• Primary Casing Diameter

• County – Use the dropdown list to select the county.

• Area 62.524? - Select the relevant option to indicate whether the well falls within a Delineated Area.

• Primary use – Make the selection from the dropdown list.

3. Click Next.
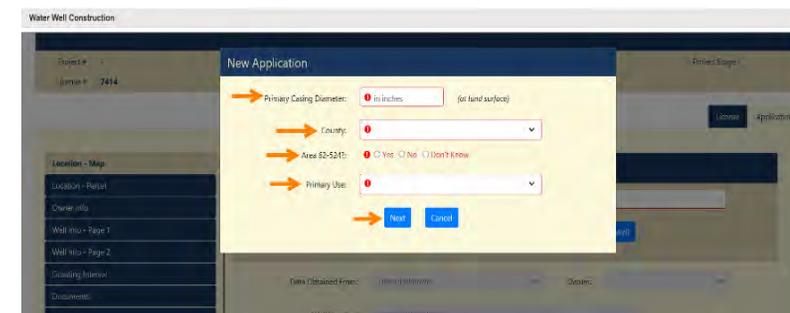
> ➢ The Water Well Construction page opens.
> ➢ Key information regarding this application is displayed at the top:

License Tab

4. On the license tab, choose the contractor's license number from the dropdown list.

   • The dropdown list consists of all the licenses the ePermitting account is associated with. If the ePermitting account is the primary account of a license, it will default to it.

Application Tab

> ➢ The application pages are listed on the left and the required fields are displayed in red.

> ➢ Any pages that have missing mandatory information will have a red dot.
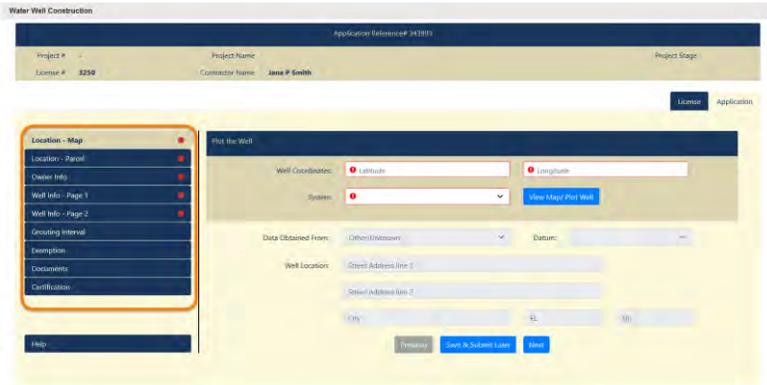
Location Map Page

5. If the well coordinates are known enter the Latitude and Longitude values and the coordinate system and click on the View Map/Plot Well button to verify the location.

   OR

   Click the View Map/Plot Well button to locate the well location on the map.
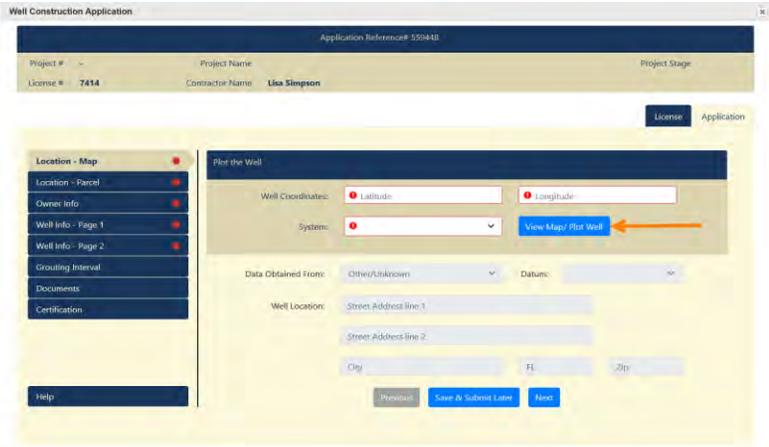
Map Tool

➢ By default, the map tool will zoom into the county that was entered at the beginning of the application.

➢ Use additional search criteria to locate the parcel.
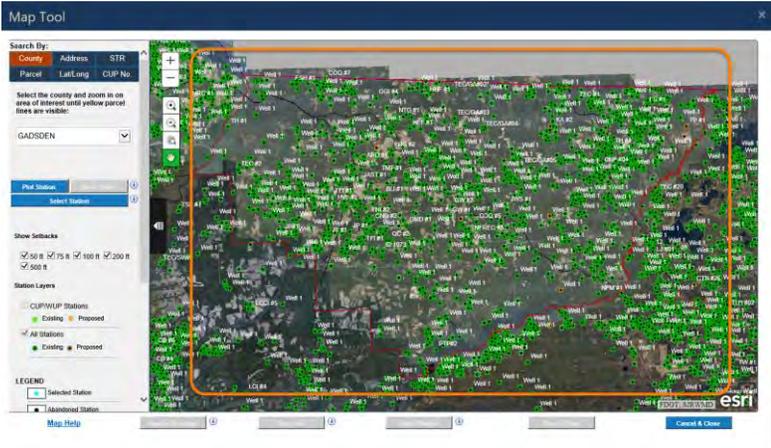
6. Click on the Address search criteria: (or any other search method)

7. Add the street and zip code in the search box and click the search icon.

8. Click the radio button next to the address then click the OK button.
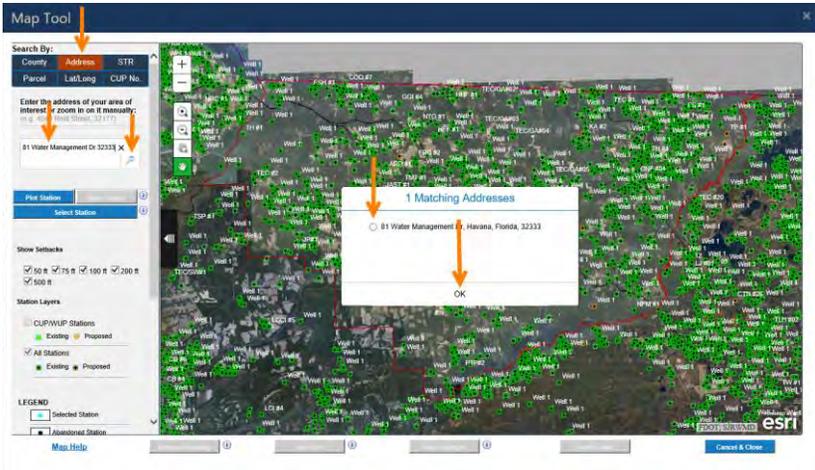
➢ The parcel will be identified by the blue diamond on the map

9. Click the Plot Station button and use the mouse to plot the well on the map.

    OR

Click the Select Station button to select an existing well from the map.

➢ When the well has been successfully placed on the map, the setbacks will display, and other location information will also be available.

10. Click Save and Close.

Location Map Page

➢ The fields will be auto-populated from the information obtained from the map but can be modified if needed.

11. Click Next.
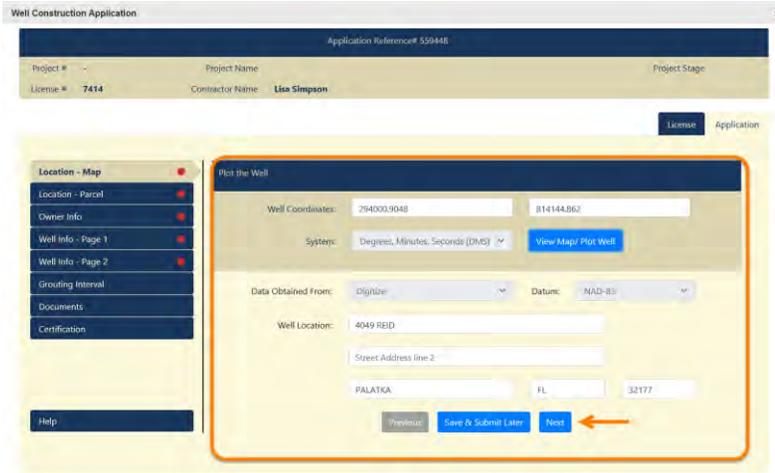
Location Parcel Page

➢ The fields will be auto-populated from the information obtained from the map; however, fields can be modified if needed or additional values entered that did not populate from the map.

12. Click Next.
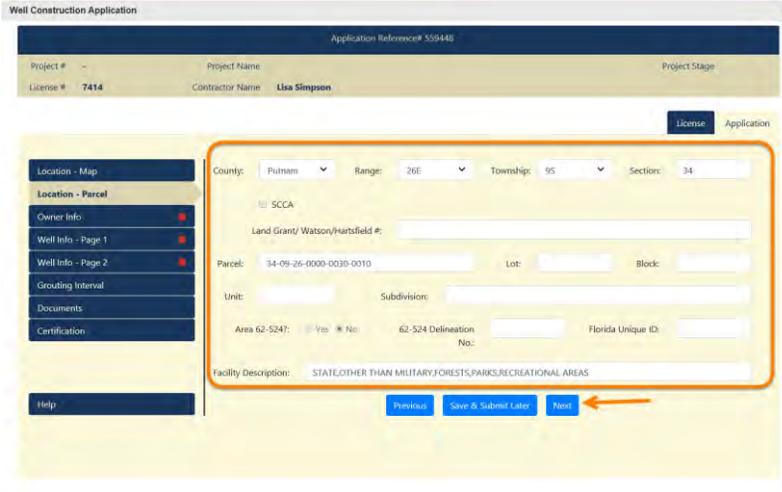
Owner information Page

➢ The fields will be auto-populated from the information obtained from the map;

➢ Enter the mandatory information that may not have populated from the map.

> Note: Parcel information may not be up to date with the latest owner information, therefore it may need to be modified.

➢ Click Next.
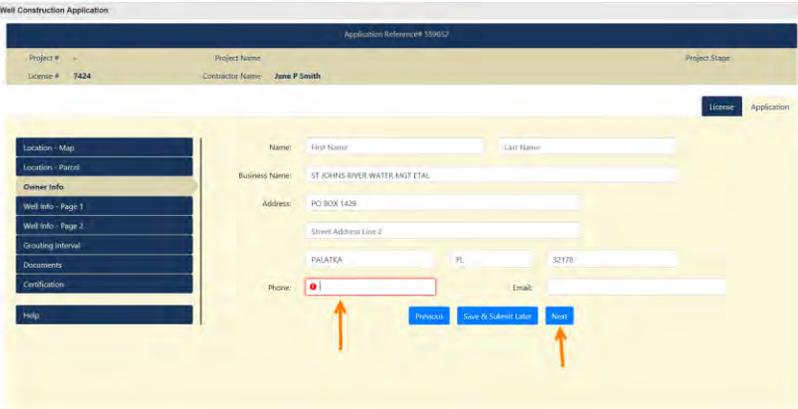
Well Info Page 1

➢ Enter all available information.

➢ Click Next.
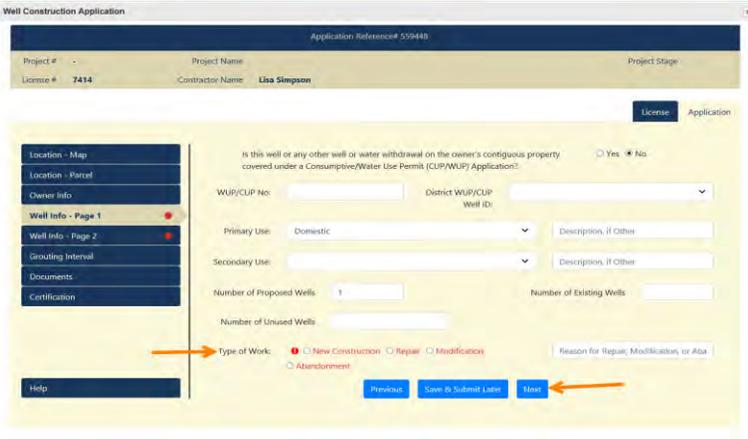
Well Info Page 2:

➢ Enter all available information.

➢ For New Construction applications, either Open Hole or Screen Interval is mandatory, but not both.

➢ Click Next.
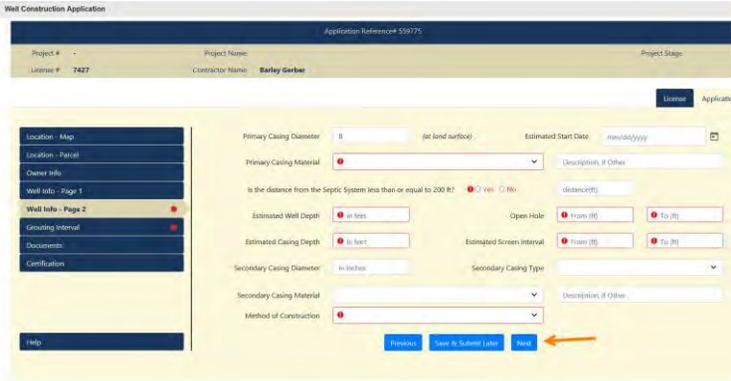
Grouting Interval Page

➢ Enter all available information.

➢ Select or enter all the appropriate values and click on the Add to List button to add the interval to the list.

    ➢ Repeat this for all grouting intervals.

> **Note:** At least one primary casing grouting material is required for new construction applications.

➢ Click Next.

Documents:

    ➢ The snapshot of the plotted well will be saved as a PDF. Additional documents can be added if needed.

➢ Add any additional documents as needed.

➢ Click Next.
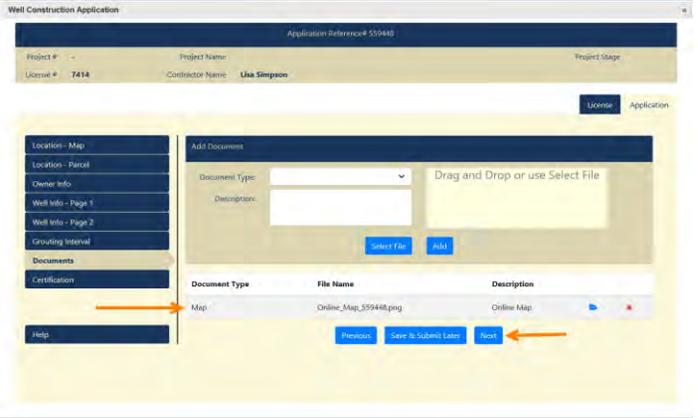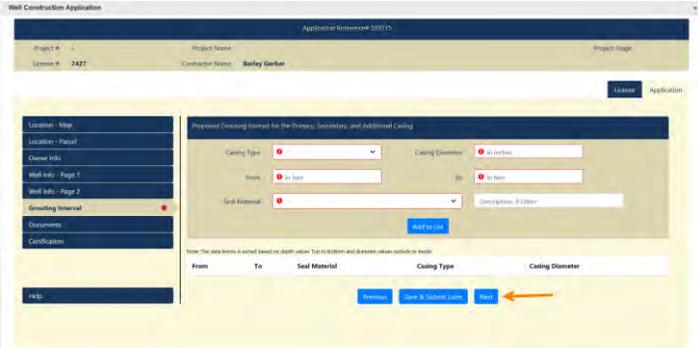
Certification:

➢ Read through the certifications and make the selections.

> ➢ If selecting the first box to indicate that you are acting as the agent for the owner, an Owner Authorization document does not needs to be submitted before the permit can be issued.

➢ Click Submit.
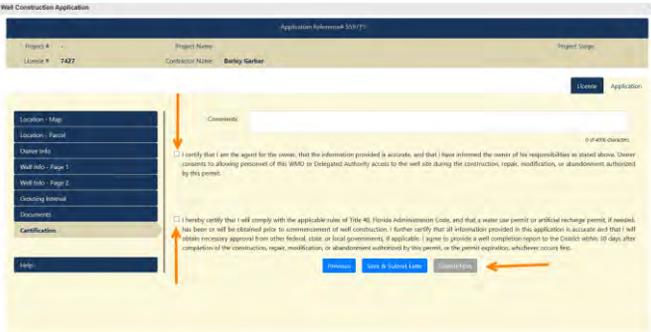
Alerts Popup Page

➢ The submitter may be alerted for required or incorrect information.
- If they are red they need to be corrected.
- If the alerts are in yellow, they should be reviewed and/or addressed.

➢ Click the Close button to address the issues.

➢ When they are fixed, click Submit.

➢ Click on Submit to continue.
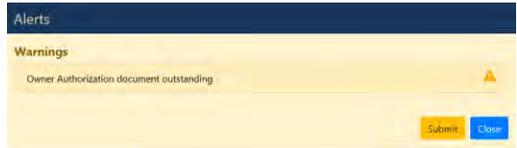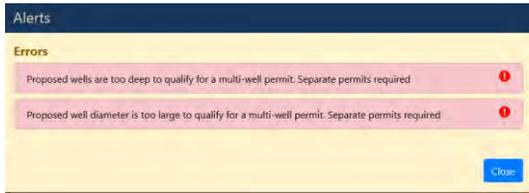
Confirmation and Payment Options

A confirmation number is displayed along with the option to print your application.

There are two payment options:

➢ Pay Later.
   When this option is selected, the system will return to the dashboard.

➢ Pay Now
   When this option is selected, the payment process is started. (See the Payment Processing chapter earlier in this guide.)

> **Note:** The water well application will not be issued until full payment has been received by the District

Submitting Additional Payments

To pay outstanding fees, follow the steps below:

- Click on the Apply/Submit menu on the Dashboard.

- Click Submit Payment under the WWC Services area.

Payment Services Page

➢ On the Payment Services page there are two options available to pay for pending applications.

➢ Use the first option if an application was submitted to the District on paper and is not listed on your dashboard, or if it is for a payment other than Application Fee, i.e. Compliance or Penalty fees.
  - Select the payment reason and enter the permit number before clicking on the Pay button.

➢ Use the second option when submitting a single payment for multiple pending applications. The table will list all the pending applications that still has payment outstanding.

➢ Select one or more applications that you want to pay for from the list.
The total of the selected applications will show in the bottom right corner.

➢ Click the Pay Selected option to pay for the selected items.
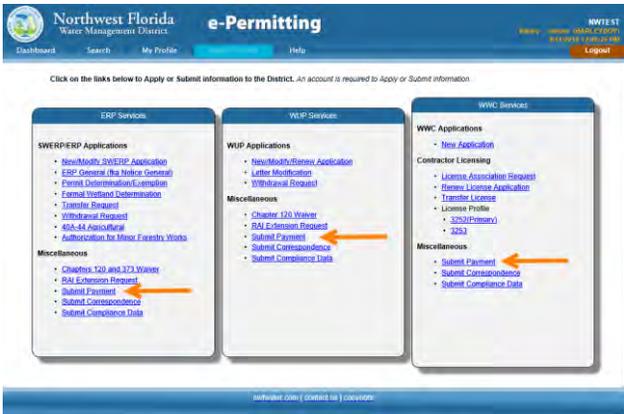
The Suggested Payment will populate with the total amount.

➢ Select the payment method, enter the payment amount and select pay now.

The system will redirect to the Official Payments website.

➢ Continue and complete the payment.

The confirmation page with payment confirmation numbers will be displayed.

Notes and Questions

Compliance Submittal Items

- ➢ When a permit is issued, it will be moved to the Processed Applications panel.
- ➢ In the Items column it will display the count of Compliance Submittal Items that are due, overdue or already submitted.

- ➢ This example shows three items that are due on this project.

- ➢ If the permit requires the grout or start of work notifications, click the Bell Icon to be submit the relevant date and time.

- ➢ It can also access it by clicking on the Item link.

- ➢ When the items due link is selected, it will display the list of submittals that are due

- ➢ This list displays the submittal name the Due date, Item number and Condition it will satisfy.
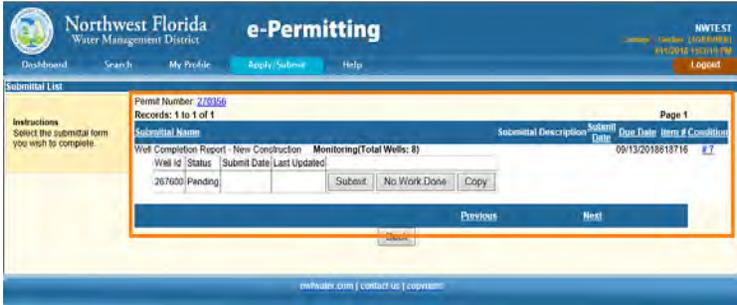
Well Completion Report

To submit a completion report for a well, follow the steps below:

1. Access the Well Completion Report from the Submittal Item list.

2. Click the Submit button to start entering the Completion Report,

    Click the No Work Done button if work was not done for the permit,

    OR

    Click Copy to create another blank completion report.

➢ Clicking on the Submit button will open the Well Completion Report window.

➢ The header displays relevant permit information.

➢ The application pages are listed on the left and the required fields are displayed in red.

➢ Any pages that have missing mandatory information will have a red dot.

➢ Also, note that the license information is available on the license tab.
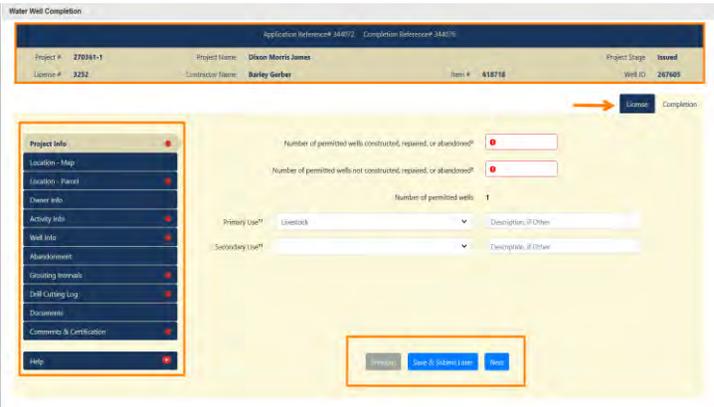
Project Info:

3. Verify required fields have been addressed and data entered.

4. Click Next.
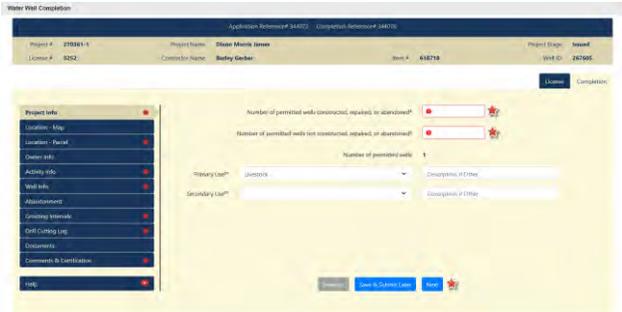
Location Map:

Verify the Information from the application is correct.
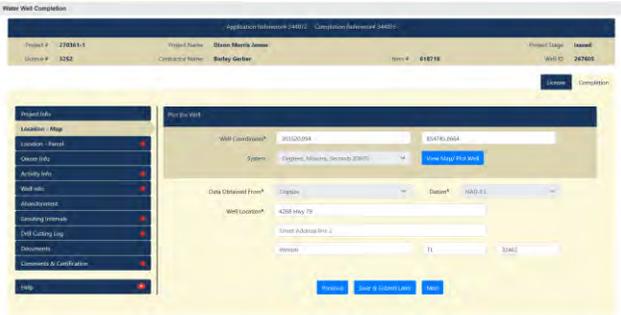
Map Tool

By default, the map tool will zoom into the parcel that was entered at the beginning on the application. If you need to, re-plot the well.

1. Re-plot the well's location on the Map Tool
2. Click the Save and Close button.

Location – Parcel Page

➢ The fields will be auto-populated from the information obtained from the map but can be modified if needed.

1. Fill in the completion date.

2. Click Next.
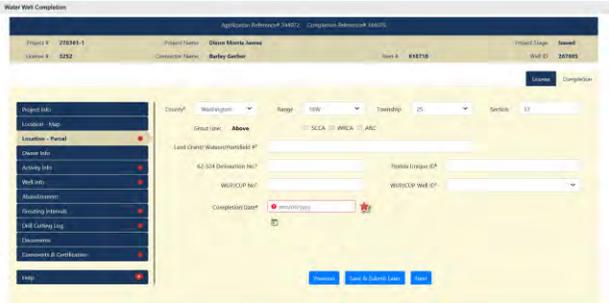
Owner info Page

3. Verify the owner information is correct. If the owner information was corrected at the time of application and the location of the where the Completion Report's well was plotted is still in the same parcel boundary that the permit was issued with, the owner information will populate with the permitted information and not the outdated parcel owner information.

4. Click Next.
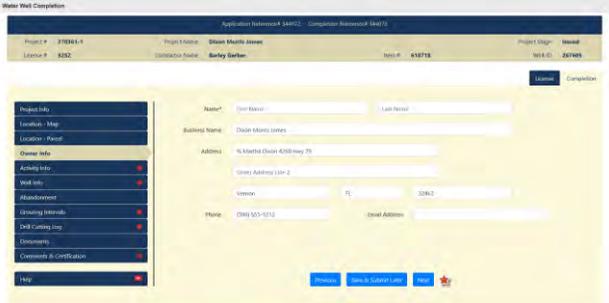
Activity info Page

5. Enter all the mandatory and other available information.

6. Click Next
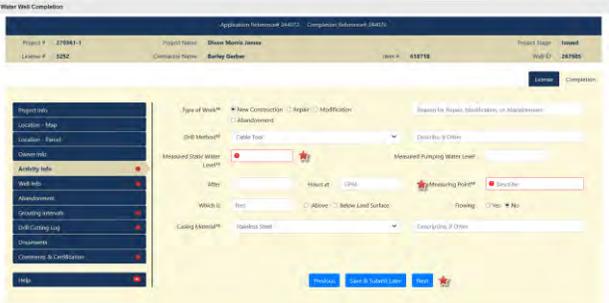
Well info Page

1. Enter all the mandatory and other available information.

2. Click Next
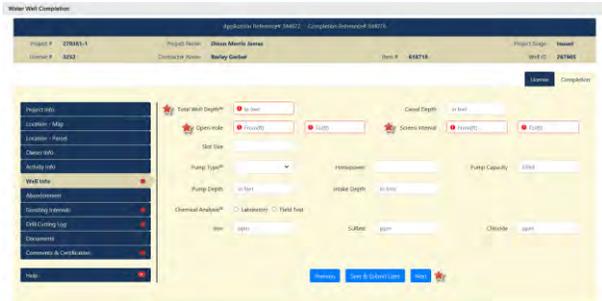
Abandonment Page

3. This page will need to be addressed **if Job Type is Abandonment**. Enter all available information.

4. Click Next.
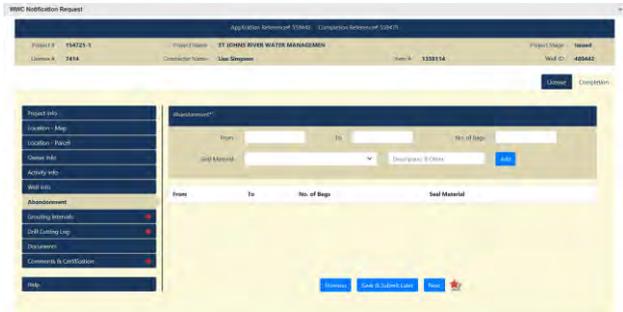
Grouting intervals Page

5. This page will need to be addressed for ALL Job Types. **EXCEPT Abandonment**. Enter all available information on this page. At least one Primary casing interval is required.

6. Click Add to List

- Repeat step 5 and 6 for all grouting intervals that needs to be entered.
  The list will automatically get sorted based on the From and To values and the casing diameter.
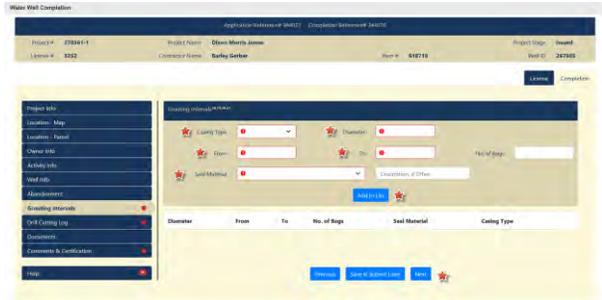
Drill Cutting Log Page

7. Much like the grouting intervals, enter each interval then click Add to List with each log entry to populate the table.

8. Click Next.
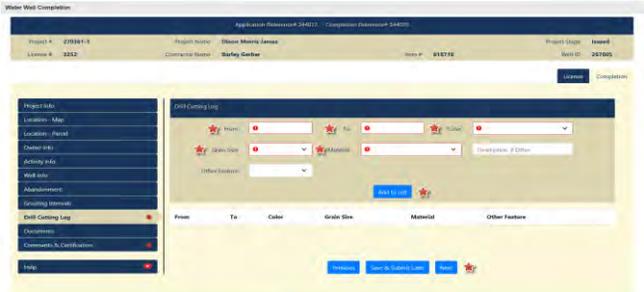
Documents Page

9. If there are any additional documents that need to be added, use the dropdown list to identify the document type, enter the description, select a file and make sure it shows up on the drag-and-drop box then click the Add to List button.

10. Click Next.
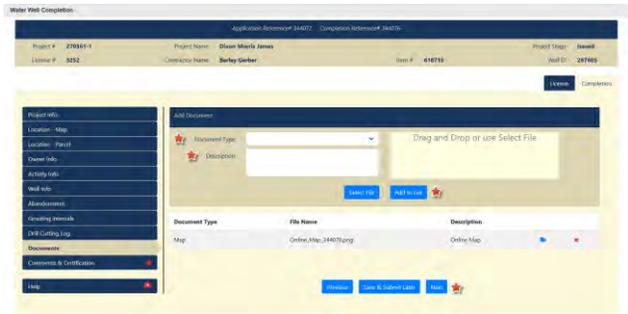
Comments and Certification Page

11. Enter any comments if needed.

12. Enter the Drillers name and certify that the information provided in this report is accurate and true.

13. Click the Submit button.
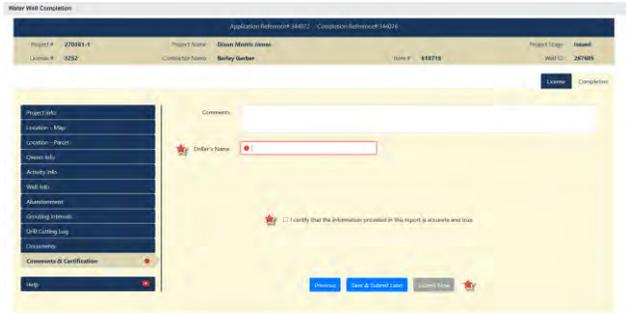
Alerts Popup Page

➤ Alert messages may appear to inform you of values that are different from what was permitted, or other inconsistencies or missing information on the report. Review these alerts and make the necessary adjustments to correct them.
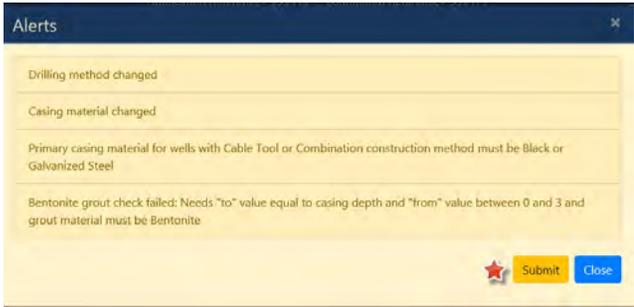
14. Click Submit

Confirmation Page

➤ A confirmation that the completion report has been submitted successfully will display.

15. If needed, click the Print Application button to print the completion report.

16. Click the Close button to return to the dashboard.
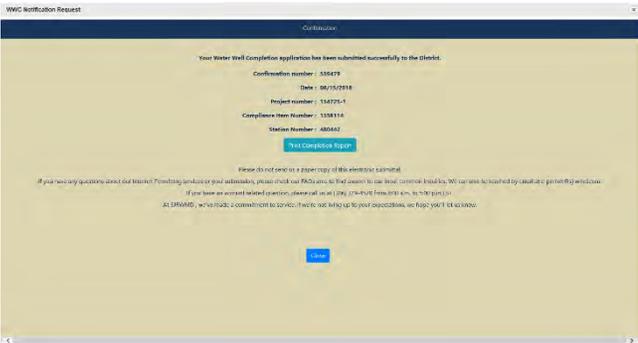
➢ The dashboard will indicate the new status of the submittal requirements.

Notes and Questions

Searching Features

➢ No log in is required to search for information.

➢ To search for Completion Reports of wells that we drilled in a certain area, follow the next steps:

1. Click the Search menu and select the Well Completion Reports from the list.
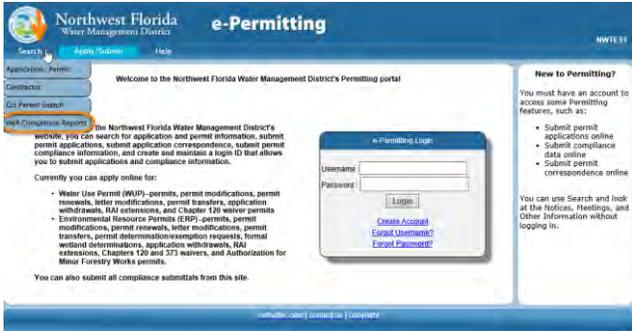
Completion Report Search

2. Provide as much search criteria to narrow down the search results set.

3. By default, there is no date range, but due to the amount of data, it is STRONGLY recommended to select a date range.

4. Click on Submit to start the search.
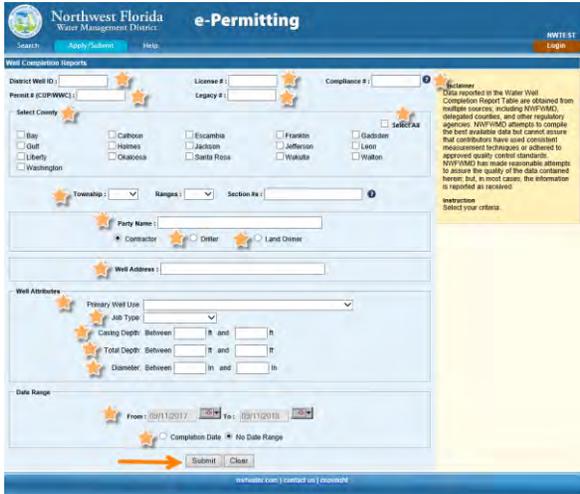
Search Results Page

➢ The Search Results page list all pertinent information about completion report data for the criteria provided.

➢ The Attachments column consist of hyperlinks to Completion Reports and other information.

➢ The data can be exported to Excel as well by clicking on the Download Results button.

Notes and Questions